

Privacy policy of Blindfold Travel

This document before you is the privacy policy of Blindfold Travel. If personal data is stored by us, we will inform you in this policy how we handle that. If we talk about 'we' or 'us' in this privacy policy, we refer to Blindfold Travel.

1. Introduction

In this document we tell you exactly which categories of personal data we process, why we do this, with whom we can share your personal data and where it is stored. This privacy statement can be changed due to change in laws. It is therefore advisable to view this document periodically for any changes. In our processing we comply with privacy regulations, including at least the General Data Protection Regulation (AVG/GDPR) Implementation Act.

This means, among other things, that we:

- clearly state the purposes for which we process personal data;
- do not collect more personal data than is necessary for these purposes;
- in cases where explicit permission is required, ask you for this permission;
- take appropriate technical and organizational measures to protect your personal data;
- respect the rights you have with regard to your own personal data.

2. Blindfold Travel

You are reading the privacy policy of Blindfold Travel. Blindfold Travel is a travel agency focused (but not limited by) on surprise holidays. There are a number of situations where we have to store your personal data. Therefore it is important that you know what is done with that data and how can you tell your wishes around that storage of data. That's what this statement is about.

If you don't feel comfortable around the usage of your personal data by Blindfold Travel, please contact us.

3. Goal of the data

Below we will inform you in which cases your personal data is stored.

- A. If you go into a travel contract with us we can store:
 - I. Name, address, phone number, birthdate, passport data.
 - II. Relevant medical data and special wishes you give to us.
 - III. Information about your purchase like your bank number and payment details.
 - IV. The phone number and name of the person that is contacted in case of emergency (someone who is not traveling with you). You are responsible for informing that person that we have collected this data about this person.
 - V. Data (brand, type, license plate and color) about your vehicle in case you book a car trip with us
- B. if you are enrolled to our newsletter

We can send you newsletters if you have told us we can contact you. These newsletters are in on the hand hand of commercially focused and on the other hand focused on knowledge sharing. Your first name and your e-mail address will be stored through the relevant form for enrolling for the newsletter on the website. You could also have been asked orally or textually to apply for the newsletter.

C. If you contact us.

If you contact us through the website of Blindfold Travel, the data that is gathered will be stored. If this is done by the contact form, then only the necessary data will be gathered like your name, phonenumber, e-mailaddress, the topic and your written message. Data provided by you if you contact us through letter or social media can also be stored.

D. Analytics

The website of Blindfold Travel gathers data from you for performance reasons. This is done through Google Analytics. These are anonymous data to analyse for example how many pages you visit and how long you spend on one page.

E. If you buy a product or service that does not include a travel contract.

We store information about what kind of purchase you made, when you made it and how you made it. We can also store:

- I. Name, email, address, phone number, birthdate, any message you enter in the purchase form.
- II. Information about your purchase like your bank number and payment details.

4. Receivers of the data

4.1 We only process personal data if we have a good reason to do so, or a legal basis within the meaning of the GDPR. Usually that good reason is the correct execution of an agreement. We distinguish the following situations:

- A. When you book a trip, we record your personal data to carry out the trip you booked.
- B. To contact you when you have made a booking. We in that case use your address details (street, house number, zip code and place of residence), telephone number and e-mail address to contact you about your booking. This can be to send the invoice, send travel documents, send a survey or any other contact that belongs to your booking.
- C. In addition, we store your data for our own business operations and administration. This allows you to use all the functionalities of our website. Sometimes we gather data outside of abovementioned premisses, but we will only do so with your explicit permission. For example when you share an experience. Your experience can be fully or partly published by us on our website, our emails to other users and our social media channels.
- D. We also collect analytical data to determine how visitors interact with the Blindfold travel website to measure the effectiveness of advertisements or to detect problems on the site.

4.2 We also have to store your personal data with some 3rd parties.

- A. To record your booking

If applicable to your booking, we share your personal data with our various suppliers.

- The transport company (airline, train company, other);
- The accommodation;
- The car rental company
- Other service providers (to provide the extra's you could have booked)

Only data necessary for your trip will be shared, these are in all cases:

- Gender, first name and last name of both the main booker and all fellow travellers;

In some cases, the following information is passed on:

- The details of your passport; (this is for example necessary to do the check-in with the airliner)
- The dates of birth of all travelers;
- Contact information

If this applies to your booking, the following information will be passed on:

- Details of your vehicle: make, type, number plate and color;
- The preferences you specify;
- The information you provide about your health / mobility, where only the relevant information to the relevant supplier is passed on.

B. For support services

We use third parties, such as IT suppliers, social media providers, marketing agencies and payment providers to provide our services. All these third parties are obliged to adequately protect your personal data and only to process it in accordance with our instructions.

C. Government agencies

We may also be required by law to collect your identity information and booking details and travel data and communicate it with public authorities or government organizations to facilitate border control, immigration formalities, entering the territory of any State and security and counter-terrorism.

D. Statistical research and direct marketing

We may share your personal data with third parties for statistical research purposes and direct marketing. We outsource the personalization of personal data to third parties, such as Google and Facebook. The parties we work with comply with the set guidelines of European legislation regarding personal data (AVG / GDPR). The responsibility for the processing of any personal data lies with the parties self. If you still want to make a request for access, you can address us, so that we contact these third parties to comply with your request.

5. Cookies & internal storage

We use temporary cookies, including technical, functional, analytical and commercial cookies. A cookie is a simple small file that is stored on the hard disk from the computer. These cookies do not contain any personal data and are only used to make the use of the site easier. Our cookies ensure, for example, that:

- your composite trip is saved;
- you can log in;
- improvements to our website can be tested and measured;

Many Blindfoldtravel cookies disappear when you close the browser. Some cookies remain several days to several years. You can remove them yourself at any time through your browser.

6. Period of storage of data

Your personal data will be kept for as long as necessary for the purposes stated in this privacy policy or as necessary to comply with laws and regulations and to resolve disputes. After processing, we keep data for a maximum of four years for marketing purposes. After this period, the data will be deleted, unless the data must be kept longer due to a legal obligation. The latter applies in any case to the payment data that must be kept for seven years under the fiscal retention obligation.

We keep personal data that is obtained because you contact us by e-mail, post, telephone or social media for as long as is necessary to process and follow up your request. We can then keep your data for another four years for marketing purposes.

Personal data that we obtain in the context of job applications will - if you are not hired - be deleted no later than 1 month after the application procedure has been completed, unless you have given permission to keep your data for future vacancies.

After the retention periods, we will delete your personal data. We may anonymize your data for analytical, historical or other business purposes.

7. Security

Blindfold Travel takes the necessary technical and organizational measures to protect your personal data against loss or unlawful use. The data is only stored through abovementioned receivers and is always protected by a password and 2 step verification if possible. All devices that can open your personal data are themselves also protected by a password and/or fingerprint. The number of devices that has access to your personal data is limited as much as possible to only necessary devices to perform the goals of the data storage mentioned above.

The website is protected with an SSL-certification. This means that your connection to the website of Blindfold Travel is private. This certification is recognizable by the little lock in front of the url.

You are responsible when it comes to the protection of your data by, for example, not sharing your password or booking data with third parties.

We sometimes transfer and / or store your personal data outside the European Economic Area (EEA). This data is processed by organizations outside the EEA who work for us or one of our suppliers. Even then, we have taken appropriate measures to protect your personal data and to process it in accordance with this statement. These protective measures include contractual clauses and appropriate security measures like secure data encryption.

8. Your rights

You have the right to ask us to delete, correct, to view, to transfer and to stop the collection of your personal data. You can also ask us to limit the process of your data and you can object to the processing. If you want this, you can email to info@blindfoldtravel.com

If you have any questions after reading this policy, or would like more information, you can email us at info@blindfoldtravel.com. We will give you a clear answer as soon as possible.

9. Duties

Your personal data will never be sold to third parties.

We only collect necessary data. For example, if we do not have your e-mail address, we will not be able to send you a newsletter to provide our services.

If it is necessary to share your data with third parties not mentioned above, your permission will be requested first.

10. Changes in this privacy policy

This statement supersedes all previous versions. We can change this statement at any time, so please check our website(s) regularly for updates. If it concerns significant changes, we will post a clear notice on our website(s), possibly with an electronic notification about the changes to the privacy statement.

This Privacy Policy was last changed on 15/12/2020.